

HOW TO

Provide Your Project Number

To process your request as efficiently as possible, we need your project number.

This number allows our team to quickly identify your order and ensure smooth and prompt handling.

What is the project number:

The project number is a unique identifier for your order in our system.

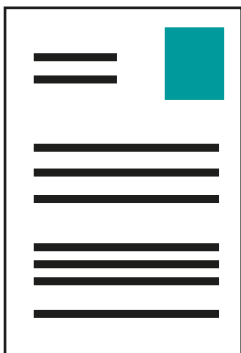
It follows this format: 25.12345

- The first two digits represent the year the order was placed.
- After the dot, five additional digits uniquely identify your order.

Where to find your project number:

The location of the project number may vary depending on the document or product:

- On your order confirmation or invoice, the project number is clearly labeled.



- On the type label of your fume cupboard, the project number is included as the first part of the serial number.

